



Post No: 0125

Job Title: Seasonal Patrol Officer

Accountable to: Duty Harbour Master

Salary: Hourly rate £12.60

Period: Part time weekend and evening hours: April – October 2025

Purpose

To work under the supervision of the Duty Harbour Master to enhance the Harbour safety. This involves providing information and assistance to harbour users and ensuring the implementation of harbour byelaws by means of on-the-water patrols as well as ashore on slipways and in other harbour locations.

Principal Tasks

1. Undertake on-the-water patrols to reinforce the safety of the Harbour, provide assistance to harbour users, maintain compliance to Harbour Byelaws, and undertake enforcement actions when required.
2. Provide harbour users with the full range of harbour services, answer enquiries/complaints, provide information, take payments, and update the customer management database. This includes attending public slipways for the collection of harbour dues and visitor fees.
3. Assist with other duties afloat required for providing Harbour Board services, such as laying/servicing of moorings, moving vessels, maintenance of navigation aids, and water quality sampling.
4. Assist in shoreside roles such as launching, haul out, and maintenance of Harbour Board vessels, and maintenance of the boatshed, boatyard, and vehicles.
5. Monitoring VHF radio and assisting vessels requesting help and information.
6. Any other duties requested by the Duty Harbour Master.

Special Considerations

- S1. The post-holder is expected to conduct themselves in a manner suitable as representatives of the Harbour Master in all dealings with the public, maintaining a helpful, considerate, and polite manner and in accordance with the Boards Standard Operating Procedures.

S3. The post-holder will be required to work weekends, with occasional evening work. No enhanced rates will be paid. Although the Board will endeavour to provide a schedule of work in advance, there is a requirement to show flexibility in meeting the requirements of the day.

Person Specification

Essential

Qualifications

- RYA Powerboat Level 2 certificate

Skills

- Strong communication skills with a polite and professional manner.
- The ability to work as part of a team.
- Seamanship and good boat handling.
- Commitment to the positive promotion of Langstone Harbour Board.
- Medically fit and healthy.

Knowledge

- Understanding of recreational boating and harbour uses.

Desirable

Qualifications

- RYA VHF Operators Licence
- RYA First Aid certificate
- Valid UK Driving Licence

Skills

- Provision of customer services
- Conflict resolution

Knowledge

- Knowledge of Langstone Harbour and the Byelaws.
- Understanding of the International Regulations for the Prevention of Collisions at Sea.

Please send your completed application form to admin@langstoneharbour.org.uk

Closing for applications: 0900 Monday 10th February.

Interviews will be held week commencing 17th February.